



March 30, 2020

We want to provide our clients with a few updates.

1. At this time, our office will remain closed through May 1st.

We will continue reviewing the most recent information provided by the Ohio Department of Health, the Centers for Disease Control and Prevention (CDC), the Cuyahoga County Board of Health as we monitor this fluid and evolving situation.

2. The bi-weekly progress note period is ending March 31st. However, due to the office closure and disruption of regular schedules, they will be delayed.
3. The good news is that we have implemented telepractice. Telepractice is a telecommunication service that is conducted with an interactive audio and video connection in real time to create an in-person experience similar to that achieved in a traditional encounter. During telepractice, we will be able to work directly with your child and also provide parent coaching as well. While not as ideal as person to person, telepractice will allow the much needed consistency that is needed to achieve progress.

If you are interested in scheduling weekly, bi-weekly or monthly "check-in" sessions, let us know. You may contact your therapist directly or send an email to: info@lakeshorespeech.com.

Both Anthem and Medical Mutual are supporting telepractice and encouraging patients to use this service as much as possible the next 90 days. The Autism Scholarship and Jon Peterson Scholarship and The Orange Effect Grant are also covered using this service. If you pay privately, nothing will change per your method of payment.

If you have any questions, reach out to your therapist. Thank you for your patience and understanding during this unprecedented time. We will work through this together.

Sincerely,

Ellen Spear & Lakeshore Speech Staff